

PROCEDURE FOR SEWER SYSTEM BACK-UPS

1. Past history indicates that the Township of South Stormont receives very few claims per year due to sewer system back up(s). The Township shall continue to deal with each claim on an individual **case-by-case** basis.
2. The property owner may proceed with a claim however, the claim shall be in writing.
3. Administration will notify the Insurance company of such claim and if necessary, the Township Solicitor.
4. The Public Works department will investigate, to determine the cause of the system failure.
5. The Public Works Manager will consult with the Insurance Adjuster.
6. If the Public Works Manager is satisfied that the back-up was due to Township neglect, such as:
 - a) Non-compliance with the main sewer flushing program, i.e. twenty percent (20%) of the sanitary system is flushed and cleared every year, therefore once every five (5) years the sanitary main is cleaned; or
 - b) Non-repair to a sewer lateral;the Township may cover the claim, up to \$2,000.00, for the cost of any necessary cleaning, disinfecting and repairing of personal property.
7. The property shall, pursuant to receiving payment for a claim, sign a Release and Final Discharge from any and all actions, causes of actions, claims and demands, for damages, loss or injury, respecting the condition of the sewer as a result of the back-up.

Approved by Council Resolution
No. 399/02 on November 13, 2002.